

Hu-Friedy, a leading dental device manufacturer, reduces job costs and improves production visibility with ShopVue.



Industry Medical Equipment Challenge Control and minimize recall exposure and regulatory oversight

Solution Integrated job cost and tracking system

Results

Reduced labor and improved data integrity

Reconciled issues with labor and attendance

More data to make better business decisions

Company

This case study is based on Hu-Friedy, a leading midwestern manufacturer of dental instruments. Hu-Friedy produces precision fabricated products, known for their performance, longevity, reliability, and uncompromising quality. With over 300 direct labor employees that meticulously hand-craft instruments, labor efficiency and utilization are critical KPI's for their business.



"I would like to stress how much I enjoyed working with ShopVue and the implementation team. They know realworld manufacturing. Because of this, we are making quantum leaps in our job costing and tracking system."

Hu-Friedy Operations Manager



Challenge:

Tasked with selecting a new ERP solution, Hu-Friedy was unable to find a system that was both people friendly and robust. They needed the following:

Real-Time Order Tracking

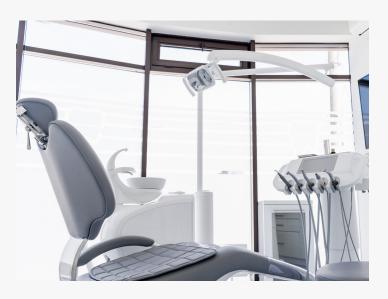
Ability to track the status of orders, uniting disparate systems and having real-time data to improve troubleshooting were critical project requirements

Easy & Seamless Integration

A 3rd party solution designed for the shop floor that would easily integrate with the new host system

User-Friendly Implementation

A vendor that knew manufacturing and a system that did not place a burden on their resources during implementation



Results:

 Integrated Attendance and Labor systems, resulting in:

- Auto reconciliation of labor and attendance hours
- Reduction in clerical time for review and approvals
- Improved data integrity, with more detailed labor analysis
- Intuitive touch screens to support a multicultural workforce
- Real-time production reports to help management make sound business decisions

Solution:

ShopVue was selected because it is designed specifically for manufacturers, has a proven track record, interfaced with their new ERP system, and closely met the attendance and production tracking requirements.

ShopVue now runs on over **40 touch** screen devices collecting attendance and production data, tracking machine status, and sending over **3000 daily labor** updates to SAP.

"We are dedicated to innovation and staying ahead of the competition. ShopVue enabled us to take a big step towards a paperless system with the Paperless Dispatch Module and deployment of touch screens throughout the production floor." **Hu-Friedy IT Director**

Ready to get started with ShopVue?

Learn more at caisoft.com/products/shopvue-mes